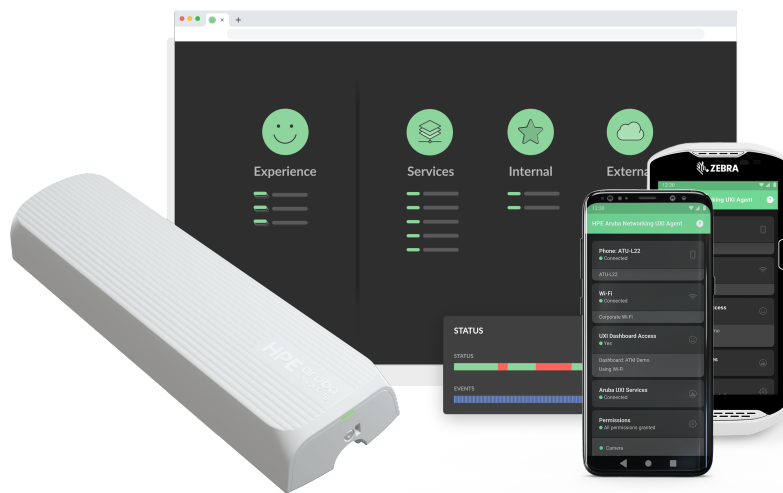


HPE Aruba Networking User Experience Insight (UXI)

Key features

- AI-powered DEM (digital experience monitoring)
- Intuitive, simple-to-use dashboard with end-to-end visibility over performance and health
- AI-powered alerts that highlight issues affecting high-priority services
- Automated user and application experience monitoring through synthetic testing
- Network performance metrics for wired, wireless, and cloud application connectivity
- Simplified deployment and backup connectivity with built-in cellular connectivity and Device Provisioning Protocol (DPP)
- Multivendor support enables testing for any HPE Aruba Networking or third-party network environment
- Integration with third-party applications such as ServiceNow and Slack through webhooks
- Insights into remote employees' digital experience
- Supports Wi-Fi 6E network monitoring



HPE Aruba Networking User Experience Insight is a digital experience monitoring solution that validates network health and application performance and troubleshoots problems that affect day-to-day user experience. HPE Aruba Networking User Experience Insight is ideal for campus, branch, and remote environments. It assumes the role of a remote technician, evaluating the performance, connectivity, and responsiveness of network infrastructure and applications such as corporate ERM, Office 365, or web applications. In addition to the above evaluation, the HPE Aruba Networking User Experience Insight Agent for Zebra gathers detailed end-user roaming and voice analysis from the Zebra devices. This outside-in perspective is presented through a simple, intuitive dashboard, powered by machine learning that provides a proactive way to solve problems before they impact the business. HPE Aruba Networking User Experience Insight is easy to configure, deploy, and manage and immediately begins providing insights once sites are online.

AI-powered analytics

HPE Aruba Networking User Experience Insight leverages a combination of AIOps capabilities and on-site sensors and agents to automatically identify various issues that can affect wired, wireless, and WAN access. Sensors mimic user and Internet of Things (IoT) behavior by accessing and using applications such as Netflix or Skype for business. Upon detecting an issue in real time, HPE Aruba Networking User Experience Insight analyzes the severity of the issue using machine learning algorithms and groups the issues that require immediate attention into larger events called incidents. These incidents are highlighted on the dashboard, eliminating alert fatigue and enabling automatic ticket creation. This helps IT quickly and proactively fix problems and optimize experiences without frustrating, time-consuming troubleshooting.

Examples of available insights and outcomes include:

- **Device association:** All stages of connections including authentication, DHCP, and domain name system (DNS) help identify where in the process users may experience problems.
- **End-to-end app responsiveness:** Continuous visibility into the responsiveness of internal and cloud-hosted applications by location that gets in front of issues where there are no dedicated IT resources.
- **Incident detection:** Near real-time insights for high-priority services that require IT attention, such as guest portal load times, slow application performance, bad VoIP quality, packet loss, and outages that IT can use to quickly troubleshoot issues. Incidents can also trigger external applications such as ServiceNow and Slack using webhooks.
- **Web application testing:** Test web applications from an end-user perspective by easily customizing test cases to mimic end users. HPE Aruba Networking User Experience Insight enables businesses to test end-to-end workflow such as hopping on to a website, logging in, clicking a button, and logging out of the web application.
- **Support for IPv6:** HPE Aruba Networking User Experience Insight provides precise visibility and in-depth network performance in an IPv6 environment to show DHCPv6, DNS64/NAT64, and SLAAC configurations, and applications performance over the network.
- **Data push destination:** Businesses can create custom reports by configuring the HPE Aruba Networking User Experience Insight dashboard to send network and application monitoring test results to a destination (data analysis platform) that businesses manage. The current options are AWS S3, Google™ BigQuery™, Elasticsearch, Splunk (Beta), or businesses that can set up a generic HTTP endpoint to receive this data. Using generic http endpoint, businesses can now analyze the data in ServiceNow, Power BI, Sumo logic, Mode analytics, PagerDuty, and so on.
- **Upgraded reports:** HPE Aruba Networking User Experience Insight can be configured to generate highly customizable reports on a weekly basis — both on demand and configurable. Businesses can choose to get the reports according to Sensor Groups, Networks, Schedule — weekly, monthly, daily, date, and time.

HPE Aruba Networking User Experience Insight Path Analysis:

A simple visualization of Layer 3 (L3) hops that runs from HPE Aruba Networking User Experience Insight sensor and provides an end-to-end observability of outbound traffic. With Path Analysis, the IT team will get the blueprint of an application journey on the global network or internet — originating from the edge and traversing through vast geographic distance to reach an application.

HPE Aruba Networking User Experience Insight Path Analysis goes beyond providing traditional L3 trace route paths, it shows all the outbound traffic path with an option to go back in time and visualize traffic paths at earlier timestamps for historical data. IT teams can uncover details such as high latency paths to any web server or application, get visibility into internet nodes and verify routing failover for multiple WAN ISP links, understand paths during Issue evolution — before, during, and after incident and verify network path resiliency for SD-WAN infrastructure.

Application and network monitoring

The HPE Aruba Networking User Experience Insight sensor and agent monitor on-premises, data center, and cloud-based enterprise applications.

HPE Aruba Networking User Experience Insight Agent for Zebra also monitors roaming and voice traffic performance. Customers can configure the HPE Aruba Networking User Experience Insight Sensors to log in and out of mission-critical web applications, click links, fill out forms and perform various web interactions — just like real users do. HPE Aruba Networking User Experience Insight will report on the overall health of these applications including success, failure, and transaction times. HPE Aruba Networking User Experience Insight sensors and agents also come with an extensive library of preconfigured popular tests such as Dropbox, YouTube™, Slack, and Netflix.

HPE Aruba Networking User Experience Insight sensor use Dynamic Packet Captures that are uploaded to the cloud when issues are detected. The packet-captured data is invaluable for troubleshooting issues in depth and arriving at root cause without having to visit the site. Reported data includes: connectivity, throughput, latency, jitter, packet loss, web server response time, web application transaction time, and VoIP MoS.

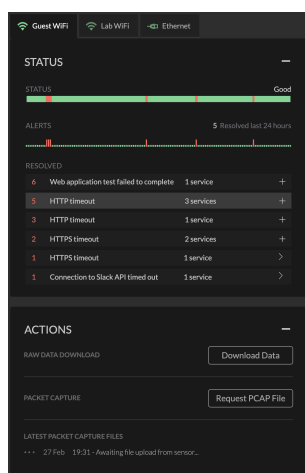


Figure 1. HPE Aruba Networking User Experience Insight status screen showing the current status of network health





Figure 2. HPE Aruba Networking User Experience Insight dashboard

Secure to the core

HPE Aruba Networking User Experience Insight has been built from the ground up to help ensure complete network security and privacy. Features include:

- Data encryption at rest and in motion and all communication using TLS
- Hashing to conceal network access credentials
- No SSID bridging nor externally accessible logic ports (Secure Shell [SSH] and inbound Telnet are disallowed)
- Security validation by independent vulnerability and penetration assessments

Key benefits

Proactive user experience monitoring

Gain firsthand intelligence over network health from a user perspective. By using a synthetic sensor and agent, multiple combinations of common user workflows can be tested.

PCAP

Dynamic Packet Captures (PCAP) help identify problems and conduct root-cause analyses. PCAP files can be generated and uploaded automatically or on demand, and retained for up to 30 days. Raw data is retained for up to 18 months.

Cloud-delivered updates

With every subscription, HPE Aruba Networking provides continuous software updates that enhance the value of your existing sensor infrastructure.

Vendor neutral

Deliver insights quickly for any network environment — just connect to a Wi-Fi or wired network.

Third-party integrations

Enable webhooks with services such as Slack and ServiceNow for instant notifications anywhere.

World-class support

Get 24x7 assistance from HPE Aruba Networking live chat directly from the dashboard.

HPE Aruba Networking User Experience Insight components

HPE Aruba Networking User Experience Insight dashboard

The cloud-based HPE Aruba Networking dashboard provides an end-to-end view of user and application experiences and orchestrates the configuration, deployment, collection, and visualization of network health across every site. From the main dashboard, easily identify problems and perform remediation actions.

G-Series sensors

G-Series sensors have a slim, cylindrical design with a pleasing aesthetic that fits in with any workplace decor — while a Kensington lock keeps them in place. All models feature PoE and Wi-Fi. A Bluetooth 5.0 radio allows the system to be set up through the HPE Aruba Networking User Experience Insight Mobile App while a cellular option allows sensors to be rapidly configured and immediately begins serving the network. One sensor can test up to four networks, one through the Ethernet port and up to three for Wi-Fi SSIDs.

G5 sensors

Linux®-based devices powered by a dual core 1.3 GHz Arm® based processor, ideal for testing Wi-Fi 5 and previous generations network environment.

G6 sensors

Linux devices powered by 2.0 GHz chipset, 2 GB RAM, and 8 GB eMMC, ideal for testing Wi-Fi 6 and previous generations network environments.

G6E sensors

HPE Aruba Networking User Experience Insight Wi-Fi 6E Sensor monitors Wi-Fi 6E and previous-generation network environments. The sensor is equipped with dual radios for monitoring tri-band operation 2.4/5/6 GHz, and comes with differentiated features such as off-band monitoring, client monitoring, and enhanced Wi-Fi environment analysis. In addition to network and application performance test results, the new sensor also displays SNR, QBSS, and client count, giving visibility into the noise in the environment and the number of clients affected by ongoing issues. The off-band monitoring feature enables the comparison of different BSSIDs in an SSID, providing a detailed view of Wi-Fi environment.



Figure 3. HPE Aruba Networking User Experience Insight sensor



HPE Aruba Networking User Experience Insight Agent

HPE Aruba Networking User Experience Insight Agent is the software installed on end-user devices. These agents run synthetic tests to monitor network and application performance, capture issues and analyze the root cause, and alert IT teams for rapid troubleshooting. HPE Aruba Networking User Experience Insight Agent collects Wi-Fi performance, app performance metrics, and device performance metrics. Based on the devices supported, HPE Aruba Networking User Experience Insight offers two types of agents:

i): HPE Aruba Networking User Experience Insight Agent for Windows, MAC, Android™: Compatible with Windows, MAC, and Android.

When deployed on laptops, the agent also provides a self-user portal. A user self-service portal for end users displays the network status — red for issues and green for normal operation. It also highlights applications being tested on the user device and provides commonly asked device and network information by the IT teams, such as OS, ISP, PHY Mode, and MSC Index.

ii): HPE Aruba Networking User Experience Insight Agent for Zebra

Compatible with Zebra handheld devices, run synthetic tests to monitor network performance and provides additional analysis into device VoIP call quality and roaming performance. Using 802.11mc, the agent also pinpoints the exact location (on a floor map) of Zebra devices affected by network or application-related issues.

for each device running the agent. The software agent can be installed using MDM or from the HPE Aruba Networking Support Portal. HPE Aruba Networking User Experience Insight Agent for Android can also be installed from Google Play™. Post installation, the agent requires a valid subscription from HPE Aruba Networking to function. The HPE Aruba Networking User Experience Insight Agent for Zebra leverages the Zebra Mobility DNA Wireless Insights solution to provide detailed insight into roaming and SIP call performance. In addition to the HPE Aruba Networking User Experience Insight Agent for Zebra license, customers also need to buy an additional license from Zebra for Zebra Mobility DNA Wireless Insights (This is not included in HPE Aruba Networking subscription).

In addition, flexible payment models are available with the as-a-service (aaS) SKUs for UXI Cloud subscriptions, LTE subscriptions, Agent for Zebra, and Agent for Android, MAC, and Windows. These aaS SKUs unlock features like delayed activation for upto 90 days and flexible payment options. With new configurable SKUs customers get unparalleled flexibility to customize their subscriptions based on specific needs like billing frequency and duration of the subscription, ensuring a perfect fit for any network requirement. For more details, contact your HPE sales representative.

HPE Aruba Networking User Experience Insight on HPE GreenLake cloud for new customers

HPE Aruba Networking User Experience Insight is now integrated with HPE GreenLake, providing the DEM capability to IT leaders from the same dashboard that hosts other HPE cloud services. This integration aims to provide a consistent experience to IT leaders and make IT more efficient. In addition to accessing HPE Aruba Networking User Experience Insight, functions such as assigning users to your HPE Aruba Networking User Experience Insight dashboard, adding and removing sensors from your HPE Aruba Networking User Experience Insight dashboard, and adding HPE Aruba Networking User Experience Insight subscriptions are all performed through HPE GreenLake.

Request a demo

For more information and to demo the solution, contact your HPE sales representative.

Ordering information

The solution consists of a cloud dashboard that is accessed through a one-, three-, or five-year software subscription attached to each sensor in deployment. A separate one-, three- or five-year cellular data LTE subscription is required for cellular enabled sensor models (see as follows).

For the HPE Aruba Networking User Experience Insight Agent, customers need to buy a license from HPE Aruba Networking



Figure 4. HPE Aruba Networking User Experience Insight Agent



Technical specifications

Table 1. Technical specifications of HPE Aruba Networking User Experience Insight sensors

	HPE Aruba Networking UXI G5E and G5C (LTE) Sensor	HPE Aruba Networking UXI G6 and G6C (LTE) Sensor	HPE Aruba Networking UXI G6E and G6EC (LTE) Sensor
Network interface	• 802.11a/b/g/n/ac 2.4 GHz and 5 GHz with two spatial streams • Gigabit Ethernet 10/100/1000 • Bluetooth Low Energy (BLE5.0) radio • Exclusive to G5C: 3G/LTE connection for onboarding with full managed SIM and service	• 802.11a/b/g/n/ac/ax 2.4 GHz and 5 GHz with two spatial streams • Gigabit Ethernet 10/100/1000 • Bluetooth Low Energy (BLE5.1) radio • Exclusive to G6C: 3G/LTE connection for onboarding with full managed SIM and service	• Dual radio 802.11a/b/g/n/ac/ax 2.4 GHz, 5 GHz, and 6 GHz with two spatial streams • Gigabit Ethernet 10/100/1000 • Bluetooth Low Energy (BLE5.1) radio • Exclusive to G6EC: 3G/LTE connection for onboarding with full managed SIM and service • Low Power Indoor (LPI) supported for 6 GHz, Standard Power (SP) client operation not supported at this time
Power	• 802.3af Power over Ethernet (PoE) • Optional AC power adapter • Power consumption of 12W • Exclusive to G5C: Power backup of 20s	• 802.3af Power over Ethernet (PoE) • Optional AC power adapter • Power consumption of 12W • Exclusive to G6C: Power backup >=20s	• 802.3af Power over Ethernet (PoE) • AC power adapter (R3T90A) • Power consumption of 12W • Exclusive to G6EC: Power backup >=60s
Mounting	• Ideal placement on a wall mounting, pillar, and so on. It is ± 4 to 5 feet (± 1.5 meters) off the ground • Includes Command Strip™ adhesive mounting for quick wall mounting below 2 m in height • Each sensor includes a bracket, with a star set screw and Kensington lock slot • Nonskid rubber feet for placing sensors on a flat surface • Optional T-Bar mounting kit	• Ideal placement on a wall mounting, pillar, and so on. It is ± 4 to 5 feet (± 1.5 meters) off the ground • Includes Command Strip adhesive mounting for quick wall mounting below 2 m in height • Each sensor includes a bracket, with a star set screw and Kensington lock slot • Nonskid rubber feet for placing sensors on a flat surface • Optional T-Bar mounting kit	• Ideal placement on a wall mounting, pillar, and so on. It is ± 4 to 5 feet (± 1.5 meters) off the ground • Mount must be drilled on • Each sensor includes a bracket, with a star set screw and Kensington lock slot • Nonskid rubber feet for placing sensors on a flat surface • Optional T-Bar mounting kit
Physical characteristics	• Dimensions with the mounting bracket: Width: 72.00 mm • Depth: 42.30 mm • Height: 265.75 mm • Exclusive to G5E: Weight: 443 grams • Exclusive to G5C: Weight: 493 grams	• Dimensions with the mounting bracket: Width: 72.00 mm • Depth: 42.30 mm • Height: 265.75 mm • Exclusive to G6: Weight: 443 grams • Exclusive to G6C: Weight: 498 grams	• Dimensions with the mounting bracket: Width: 85 mm • Depth: 47 mm • Height: 306 mm • Exclusive to G6E: Weight: 695 grams • Exclusive to G6EC: Weight: 752 grams
Environmental	• Operating temperature: 32°F to 104°F, 0°C to 40°C • Humidity: 5% to 93% noncondensing • UL 2043 Plenum rated for use in air-handling spaces storage and transportation temperature: 40°F to 158°F, -40°C to 70°C	• Operating temperature: 32°F to 104°F, 0°C to 40°C • Humidity: 5% to 93% noncondensing • UL 2043 Plenum rated for use in air-handling spaces storage and transportation temperature: 40°F to 158°F, -40°C to 70°C	• Operating temperature: 32°F to 104°F, 0°C to 40°C • Humidity: 5% to 93% noncondensing • UL 2043 Plenum rated for use in air-handling spaces • Storage and transportation temperature: -40°F to 158°F, -40°C to 70°C
Reliability	• Exclusive to G5E: MTBF 824 kHrs¹ at 25°C operating temperature • Exclusive to G5C: MTBF 776 kHrs¹ at 25°C temperature	• Exclusive to G6: MTBF 868 kHrs¹ at 25°C operating temperature • Exclusive to G6C: MTBF 838 kHrs¹ at 25°C operating temperature	• Exclusive to G6E: MTBF 858.094 kHrs¹ at 25°C operating temperature • Exclusive to G6EC: MTBF 759.657 kHrs¹ at 25°C operating temperature

¹ The MTBF numbers exclude the RTC battery because of its electrochemistry characteristics

Technical specifications (continued)

Table 1. Technical specifications of HPE Aruba Networking User Experience Insight sensors (continued)

	HPE Aruba Networking UXI G5 and G5C (LTE) Sensor	HPE Aruba Networking UXI G6 and G6C (LTE) Sensor	HPE Aruba Networking UXI G6E and G6EC (LTE) Sensor
Regulatory	• CE marked • RED CE marked • Directive 2014/53/EU • EMC Directive 2014/30/EU • Low Voltage Directive 2014/35/EU UL/IEC/EN 60950 • Exclusive to G5E: FCC ID: R3R67A: Q9DASIN0301 Regulatory Model Number (RMN): UX-G5 RMN: ASIN0301 • Exclusive to G5C: FCC ID: R3S69A: Q9DASIN0302 RMN: UX-G5C RMN: ASIN0302	• CE marked • RED Directive 2014/53/EU • EMC Directive 2014/30/EU • Low Voltage Directive 2014/35/EU UL/IEC/EN 62368 • Exclusive to G6: FCC ID: R7H75A: Q9DASIN0303 Regulatory Model Number (RMN): UX-G6 RMN: ASIN0303 • Exclusive to G6C: FCC ID: R7H76A: Q9DASIN0304 RMN: UX-G6C RMN: ASIN0304	• CE marked • RED Directive 2014/53/EU • EMC Directive 2014/30/EU • Low Voltage Directive 2014/35/EU UL/IEC/EN 62368 • Exclusive to G6E: FCC ID: S0U51A: Q9DASIN0305 Regulatory Model Number (RMN): UX-G6E RMN: ASIN0305 • Exclusive to G6EC: FCC ID: S0U52A: Q9DASIN0306 RMN: UX-G6EC RMN: ASIN0306
Warranty and support	• 1-year replacement warranty with 10-day shipment • Software support included with subscription • Hardware support through HPE Aruba Networking Foundational Care	• 1-year replacement warranty with 10-day shipment • Software support included with subscription • Hardware support through HPE Aruba Networking Foundational Care	• 1-year replacement warranty with 10-day shipment • Software support included with subscription • Hardware support through HPE Aruba Networking Foundational Care
Security	• Open • WPA2 PSK • WPA2 Enterprise	• Open • WPA2 PSK • WPA3 SAE • WPA2 Enterprise • Enhance Open (OWE) • WPA3 Enterprise • WPA3 Enterprise (CNSA)	• Open • WPA2 PSK • WPA3 SAE • WPA2 Enterprise • Enhance Open (OWE) • WPA3 Enterprise • WPA3 Enterprise (CNSA)
ESP types	EAP-PEAP, EAP-LEAP, EAP-TTLS		

Deployment information

Multiple sensors can be placed within an environment to monitor performance within different areas. This number is dependent on many factors, including the density of both end users and network devices.

Guidance

- One sensor for every five access points in a typical carpeted office
- One sensor per site (for example, retail store or branch)

- One sensor every 10 access points in a large public venue (for example, stadium or conference center)
- The HPE Aruba Networking User Experience Insight Agent is recommended on every supported Android/Zebra device running the appropriate android operating system and updates.

Refer to the product help documentation for supported Zebra devices and software requirements.



Ordering information

Table 2. Ordering information of HPE Aruba Networking User Experience Insight

Part number	Description
HPE Aruba Networking User Experience Insight hardware sensor	
Sensor hardware	1-year replacement warranty with 10-day shipment. Software support included with subscription Hardware support through HPE Aruba Networking Foundational Care.
R3R67A	HPE Aruba Networking UXI G5E sensor (Ethernet + Wi-Fi AC)
R3S69A	HPE Aruba Networking UXI G5C sensor (Ethernet + Wi-Fi AC + Cellular)
R7H75A	HPE Aruba Networking UXI G6 sensor (Ethernet + Wi-Fi AX) — without Power Supply Unit
R7H76A	HPE Aruba Networking UXI G6C sensor (Ethernet + Wi-Fi AX + Cellular) — with Power Supply Unit
S0U51A	HPE Aruba Networking User Experience Insight G6E (Ethernet + Wi-Fi 6E) — without Power Supply Unit
S0U52A	HPE Aruba Networking User Experience Insight G6EC (Ethernet + Wi-Fi 6E + Cellular) — with Power Supply Unit
Accessories	
R3T84A	HPE Aruba Networking UXI T-Bar and Ceiling Mounting Kit
R3T90A	HPE Aruba Networking UXI Universal AC Power Supply
Cloud subscription software (required for all sensors)	One-, three-, or five-year cloud software subscription is required for each sensor. This subscription provides 24x7 software support, data trending, analytics, and security services through the dashboard.
R4W97AAE	HPE Aruba Networking UXI Cloud 1-Year Subscription E-STU
R4W98AAE	HPE Aruba Networking UXI Cloud 3-Year Subscription E-STU
R4W99AAE	HPE Aruba Networking UXI Cloud 5-Year Subscription E-STU
S3M49AAS	HPE Aruba Networking UXI Cloud Configurable Subscription SaaS
S3M51AAS	HPE Aruba Networking UXI Cloud 1-year Subscription SaaS
S3M52AAS	HPE Aruba Networking UXI Cloud 3-year Subscription SaaS
S3M53AAS	HPE Aruba Networking UXI Cloud 5-year Subscription SaaS
Cellular subscription software	Required for all LTE-enabled sensors. This subscription enables managed cellular services that are used for zero touch provisioning, onboarding, out-of-band failure analytics, and issues alerting.
R4X00AAE	HPE Aruba Networking UXI LTE 1-Year Subscription E-STU
R4X01AAE	HPE Aruba Networking UXI LTE 3-Years Subscription E-STU
R4X02AAE	HPE Aruba Networking UXI LTE 5-Year Subscription E-STU



Ordering information (continued)

Table 2. Ordering information of HPE Aruba Networking User Experience Insight (continued)

Part number	Description
S3M54AAS	HPE Aruba Networking UXI LTE Configurable Subscription SaaS
S3M56AAS	HPE Aruba Networking UXI LTE 1-year Subscription SaaS
S3M57AAS	HPE Aruba Networking UXI LTE 3-year Subscription SaaS
S3M58AAS	HPE Aruba Networking UXI LTE 5-year Subscription SaaS
HPE Aruba Networking User Experience Insight Agent for Windows, MAC, and Android	
S2D97AAE	HPE Aruba Networking UXI Agent 1-year Cloud Sub E-STU
S2D98AAE	HPE Aruba Networking UXI Agent 3-year Cloud Sub E-STU
S2D99AAE	HPE Aruba Networking UXI Agent 5-year Cloud Sub E-STU
S4A70AAS	HPE Aruba Networking UXI Configurable Subscription SaaS
S2D97AAS	HPE Aruba Networking UXI Agent 1 year Cloud Sub AAS
S2D98AAS	HPE Aruba Networking UXI Agent 3 year Cloud Sub AAS
S2D99AAS	HPE Aruba Networking UXI Agent 5 year Cloud Sub AAS
HPE Aruba Networking User Experience Insight Agent for Zebra devices	
R8R05AAE	HPE Aruba Networking UXI Agent for Zebra Cloud 1-year Subscription E-STU
R8R06AAE	HPE Aruba Networking UXI Agent for Zebra Cloud 3-years Subscription E-STU
R8R07AAE	HPE Aruba Networking UXI Agent for Zebra Cloud 5-years Subscription E-STU
S3M59AAS	HPE Aruba Networking UXI Zebra Configurable Subscription SaaS
S3M63AAS	HPE Aruba Networking UXI Agent Zebra Cloud 1-year Subscription SaaS
S3M65AAS	HPE Aruba Networking UXI Agent Zebra Cloud 3-year Subscription SaaS
S3M68AAS	HPE Aruba Networking UXI Agent Zebra Cloud 5-year Subscription SaaS



For HPE Aruba Networking User Experience Insight cellular sensor to operate, both a valid cloud subscription and an LTE subscription are required. For the noncellular sensor, only a valid cloud subscription is needed. If your current subscription expires, a new cloud and LTE subscription is required to reactivate the dashboard.

Should you want to upgrade your hardware support with HPE Aruba Networking Foundational Care, the additional services can be ordered from [Support Services Central SKU lookup tool](#). HPE Aruba Networking Foundational Care does not allow access to the dashboard.

Learn more at

[HPE.com/in/en/networking/user-experience-insight.html](https://hpe.com/in/en/networking/user-experience-insight.html)

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